



**An Roinn Tithíochta,  
Rialtais Áitiúil agus Oidhreachta**  
Department of Housing,  
Local Government and Heritage

## **Ticket Tailor Events (Privacy Statement)**

The Department of Housing, Local Government and Heritage is the Government Department responsible for housing and water, for physical and spatial planning, for local government, for weather forecasting and for built and natural heritage.

The Department is committed to protecting and respecting your privacy. This privacy statement explains how the Department, as the Data Controller, will process the personal data provided to it in respect of Le Chéile don Dúlra (Together for Nature); how that information will be used, and what rights you may exercise in relation to your personal data.

### **Categories of personal data**

The Department processes the following personal data in respect of Le Chéile don Dúlra (Together for Nature);

- Name
- Phone Number
- Email
- Any Special Needs or Requirements
- Number of People in Group

### **Source of the personal data**

Your personal data was provided to the Department by booking an event through the Ticket Tailor Website

### **Purposes of the processing**

The Department will use the information provided in order to prevent overbooking, ensure your needs are met and provide contact solely with relation to the booking (such as email

confirmations). The Department will not process your personal data for any purpose other than that for which it was collected.

The provision of your personal data is a contractual requirement in order to allow the Department to facilitate your entry into selected events. You are obliged to provide this data, and failure to do so could result in refusal of entry to requested event(s).

### **Profiling**

The Department will not use any personal data collected from you in respect of Le Chéile don Dúlra (Together for Nature) for automated decision-making, or for profiling purposes.

### **Lawfulness of processing**

This processing of your personal data is lawful under Article 6 (1) (a), the data subject has given consent to the processing of his or her personal data for one or more specific purposes.

### **Security of your personal data**

The Department implements appropriate technical and organisational measures to protect your information from unauthorised access. However, despite these efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. In the event that your personal data is compromised as a result of a breach of security, the Department's Breach Management policy and procedures will be implemented.

### **Recipients of the data**

Personal data may be exchanged with other Government Departments, local authorities, agencies under the aegis of the Department, or other public bodies, in certain circumstances where this is provided for by law.

The information provided by you will be used by Ticket Tailor (EU) solely for the purposes of arranging the event. You can read their [Privacy Statement](#) here. This excludes events held by Third Parties.

### **Cross-border Data Transfers**

The Department will not transfer personal data collected in respect of Le Chéile don Dúlra (Together for Nature) to any country or international organisation outside the EU/EEA.

### **How long will your data be kept?**

The Department will only retain your personal data for as long as it is necessary for the purposes for which it was collected and processed.

In line with legislative and business requirements, the data retention period for your personal data, in this instance, is a maximum of 1 year post event.

### **Your rights**

The Department's [Data Protection Policy](#), which sets out how we will use your personal data, as well as providing information regarding your rights as a data subject (including details regarding right of access, right to rectification, right to erasure, right to restriction of processing, right to object), is available on our website. The policy is also available in hard copy upon request. If you consider that your rights have been infringed, you have the right to complain to the Irish Data Protection Commission ([www.dataprotection.ie](http://www.dataprotection.ie)), and you have the right to seek a judicial remedy.

### **Contacting Us**

If you require further information, or wish to access your personal data, please contact the Department's **Data Protection Officer**, details below:

#### **Data Protection Officer**

**Department of Housing, Local Government and Heritage**

**Newtown Road**

**Wexford**

**Email: [data.protection@housing.gov.ie](mailto:data.protection@housing.gov.ie)**

**Dated: 17/04/2025**